

**GOVERNMENT OF INDIA
CIVIL AVIATION
LOK SABHA**

UNSTARRED QUESTION NO:838
ANSWERED ON:28.04.2016
Air India Flight Delay
Vellaigounder Shri Elumalai

Will the Minister of CIVIL AVIATION be pleased to state:

- (a) whether the passengers of an Air India Kolkata-Delhi flight (AI701) had a harrowing time after it was delayed by 13 hours very recently;
- (b) if so, the details thereof and the reasons therefor;
- (c) whether Air India is continuously taking steps to minimize such incidents;
- (d) if so, the details thereof; and
- (e) the number of times Air India faced technical glitches in Dreamliner aircraft?

Answer

Minister of State in the Ministry of CIVIL AVIATION

(Dr Mahesh Sharma)

(a) & (b): VT-ANN operating AI 701 on 20th March, 2016 was withdrawn due to technical snag of electrical generation systems. Several components have to be replaced which were not available at Kolkata. The components had to be flown from base. A relief aircraft VT-PPO (A-321) was operated to fly the passengers to Delhi.

(c) & (d): The Dreamliner aircraft have experienced technical issues, since induction into Air India fleet. However, these issues do not adversely affect the safety of the airplane due to the system design and inbuilt system redundancy. Regular improvements are incorporated as a part of reliability enhancement process. This is a normal process followed as an intrinsic part of maintenance throughout the entire lifespan of aircraft in operation.

(e): There have been 334 delays greater than 15 minutes in last one year (April, 2015 to March, 2016) due to technical snags of Boeing 78 Dreamliner aircraft.